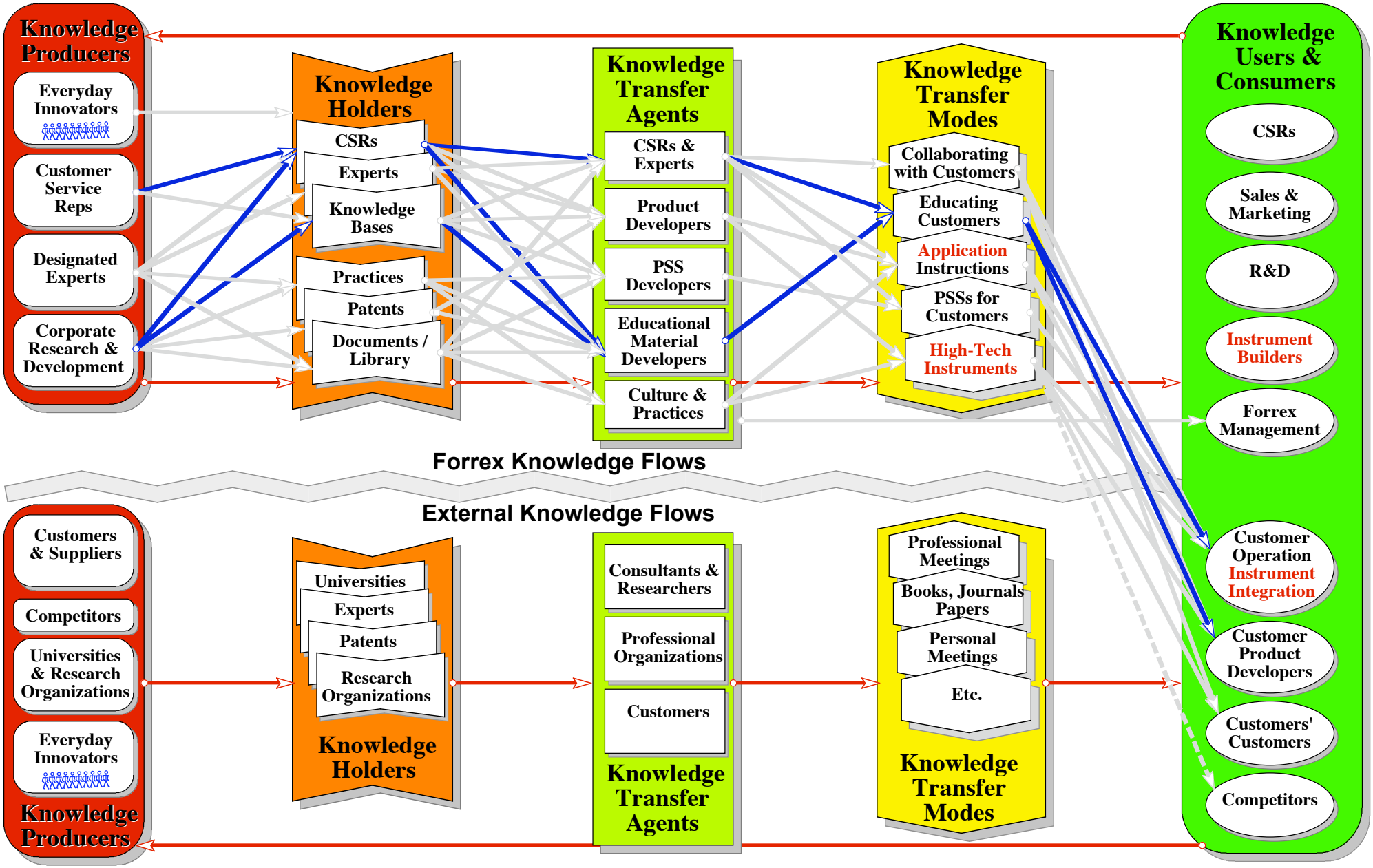
Knowledge Producers
Everyday Innovators
Customer Service Reps
Designated Experts
Corporate Research & Development
Knowledge Holders
CSRs
Experts
Knowledge Bases
Practices
Patents
Documents / Library
Knowledge Transfer Agents
CSRs & Experts
Product Developers
PSS Developers
Educational Material Developers
Culture & Practices
Knowledge Transfer Modes
Collaborating with Customers
Educating Customers
Application Instructions
PSSs for Customers
High-Tech Instruments
Knowledge Users & Consumers
CSRs
Sales & Marketing
R&D
Instrument Builders
Forrex Management
Customer Operation Instrument Integration
Customer Product Developers
Customers' Customers
Competitors
Forrex Knowledge Flows
External Knowledge Flows
Customers & Suppliers
Competitors
Universities & Research Organizations
Everyday Innovators
Knowledge Producers
Universities
Experts
Patents
Research Organizations
Knowledge Holders
Consultants & Researchers
Professional Organizations
Customers
Knowledge Transfer Agents
Professional Meetings
Books, Journals Papers
Personal Meetings
Etc.
Knowledge Transfer Modes